

BitSight Vendor SUMMARY

WHAT IS BITSIGHT VENDOR RISK MANAGEMENT (VRM)?

BitSight VRM is a secure document portal that Netskope utilizes to share confidential security details with customers. On this portal, customers can access audit reports, copies of our Information Security policies, completed security questionnaires, and more.

GETTING ACCESS TO BITSIGHT VRM

- 1. You will receive an invitation from <u>vrm-support@bitsight.com</u> via email.
- 2. On the email, you will see a button that says, "Click Here to Register". You will then be presented with a registration page.
- 3. You will be prompted to agree to the BitSight Terms and Conditions and Privacy Policy, which can be accessed from the links at the bottom of the registration page.

ThirdPartyTrust is no	ow part of Bitsight
Desistration	
Registration	
Personal Information	
First Name *	Last Name *
First Name	Last Name
Title *	Work Phone Number
Example: CISO	+11234567890
Account Info	
Email *	
Please provide an email	
Password *	Confirm Password *
Please create a password	Please confirm your pas
I agree to the ThirdPartyTrust's and Privacy Policy.	Master Subscription Agreement
	Register

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4. In some cases, another person at your company (domain) may have already registered with BitSight and are in fact the administrators. In this case you will receive a similar message as below and you will need to reach out to these contacts in your company to approve your request. If these contacts no longer work for your company, then we request that you reach out to <u>vrm-support@bitsight.com</u> for assistance.



5. You now need to "Approve" the connection to Netskope.

>	Connections Assurance Programs	Questionnaires 📣 Scans	A Findings			™ ⊥	1
	Assurance Page just got a makeover! For more detail	ils, go here				×	
8							
-	Search Connections Q				+ Ma	nual < Share My Data 🗸 Request Connection	
9	Filter Connections Type * Scores *	Departments * Labels	* Requirements * More *			Clear Filter 8	
5	There are no connections setup yet						
	Pending invite to view someone else's pr	rofile					
	A company is sharing their security profile with you. This	s profile includes standard questionnaires	security certifications, insurance documents, and security rating	scans. If you'd like to access their profile, click the "Approve" button.			
	Company Name	Sent by	Send Date	Directed to	Action	Due Date Status	
	Netskope		15:02:17		Deny Approve Action Required	Not Set	



NAVIGATING TO NETSKOPE'S ASSURANCE DOCUMENTATION

Once logged into BitSight:

1. Click "Connections" at the top of the page.

~	Assurance Programs	Questionnaires	😽 Scans	A Findings	

2. You should now see a list of Vendor Connections – click on the Netskope Icon.

Vendor Connections (1)						
Company *	Impact Score	Trust Score	Risk Score	Departments	Labels	Requireme
vetalinger Netskope		80	10			

3. Click on "Data" tab to open all the Netskope Assurance information.

								1
netskope /								Impact Trust Ris
Tiering Internal Surveys Data	External Surveys Breaches Scans	Findings	Notes Remove 🛓 PDF					
Netskope, Inc. is an American software company Netskope 2445 Augustine Dr 3rd Floor:	rounded in 2012 that neips companies find, unde Santa Clara CA	erstand, and secu	re software-as-a-service in use by their employees.					
Company Information			Financials			Full Time CISO?		Yes
Website	netskope.com		Global Employees	500-999		Risk Committee?		Yes
Company Legal Name	Netskope		# of IT Staff Globally	20				
Organization Type	LLC		# of IT Security Staff Globally	15		Publicly Traded?		No
State of Incorporation	DE		Annual Revenue	\$50M-\$99.9M		Stock Ticker		
Year Founded	2012		Annual IT Budget	Undisclosed				
DUNS#	07-871-7254		Annual IT Security Budget	Undisclosed				
Insurances								
Provider	Тур	e of Insurance		Expires	Last Modified		Findings	Actions
Syndicate 2623/623 at Lloyds	6-	rers and Omissions Liab	lifty	07-01-2020	Scott Bullock on 01-27-2020		-	0
External Audits/Assessments								

4. Scroll down to the "External Audit/Assessments" section and locate the documentation you wish to view and click on the blue View button under "Actions". Examples of available documentation include Penetration test summary, Netskope Information Security policies, Data Center certifications, and Business Continuity/Disaster Recovery plans and test results.

The example below shows how to access the Penetration test summary.

E	xternal Audits/Assessments					
	Auditing Body	Туре	Achieved	Last Modified	Findings	Actions
	Synopsis	Penetration Test	09-15-2019	Scott Bullock on 01-27-2020		0
	Netskope	General Security Audit	11-01-2019	Scott Bullock on 01-28-2020	-	0
	Netskape Infosec Policies	General Security Audit	03-04-2020	Scott Bullock on 03-04-2020		0
	Various DC Certificates	General Security Audit	03-27-2020	Scott Bullock on 03-27-2020	-	0
	Netskope BCP/DR	General Security Audit	08-29-2019	Scott Bullock on 04-17-2020		0
`	ou Required Netskope All of these Certifications and Assurance R	leports				



5. Scroll down to the **"Certifications" section** and select the audit report or certifications you wish to view.

NOTE: if you do not see the certification you may need to click the Hide/Unhide button in the right corner, as shown in the screenshot below.



For example, to see Netskope's SOC 2 Type II Report click on the AICPA SOC 2 Type II Icon and click on the "Eye" icon to view.



This opens the SOC 2 Type 2 page. From there click the "Download" icon to get the latest Netskope SOC 2 Type II Report.

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SOC-2 - Type II			Create Finding	A
AICPA	Report on Contro Processing Integr	ls at a Service Organization Relevant to S ity, Confidentiality or Privacy.	ecurity, Availabilit	.y,
SOC	 ▲ Scope: Comp. ➢ Acheived: 07- ★ Expires On: 0 	any Wide -31-2019 7-31-2020		
	Туре	Filename	Download	
	pdf	Netskope Final SOC 2 Type	*	

NAVIGATING TO NETSKOPE'S COMPLETED ASSESSMENTS

Netskope has completed many industry-recognized security questionnaires, such as the Standardized Information Gathering (SIG) core and lite assessments, Cloud Security Alliance (CSA) assessment, etc. These pre-completed assessments are available for customers to access.

1. Click the "External Surveys" tab.



2. You should now see a list of pre-completed questionnaires completed by Netskope available for review. Click on any assessment to open and view Netskope's responses.



