



When operating as a data processor, Netskope products, platform and customer support services may use one or more of the following sub-processors.

Updates to this list are provided via Netskope's customer support portal.

For additional queries, please contact the Netskope Privacy team at [privacy@netskope.com](mailto:privacy@netskope.com)

**Last updated: March, 2025**

#### Product Sub-Processors

Sub-processor	Business Address	Privacy Contact	Netskope Product Applicability	Processing Activity	Processing Location
Intuit (Mailchimp)	2700 Coast Ave Mountain View, California 94043	<a href="mailto:privacy@mailchimp.com">privacy@mailchimp.com</a>	All (excluding Netskope SD-WAN)	Mail Transfer Agent (MTA) for email alert/reports	U.S.
Twilio Sendgrid	1801 California Street Suite 500 Denver, Colorado 80202	<a href="mailto:privacy@twilio.com">privacy@twilio.com</a>	Netskope SD-WAN	Mail Transfer Agent (MTA) for email alert/reports	U.S.
Okta/Auth0	10800 NE 8th Street Suite 700 Bellevue, WA 98004	<a href="mailto:privacy@okta.com">privacy@okta.com</a>	Netskope SD-WAN	Authentication for customer administrators	U.S.

#### Hosting Sub-Processors (No access to customer data)

Sub-processor	Business Address	Privacy Contact	Netskope Product Applicability	Processing Activity	Processing Location
Amazon Web Services, Inc	410 Terry Ave North Seattle, WA 98109	reference <a href="https://aws.amazon.com/privacy">https://aws.amazon.com/privacy</a>	Netskope Private Access (NPA)	Hosting for: NPA service	Global (subject to customer location)
Google	1600 Amphitheatre Parkway Mountain View, CA 94043	reference <a href="https://policies.google.com/privacy/embedded?hl=en-US">https://policies.google.com/privacy/embedded?hl=en-US</a>	All	Hosting for: Backup Services Advanced Analytics Pub/Sub Logs	Global (subject to customer tenant location)

## Customer support Sub-Processors

Sub-processor	Business Address	Privacy Contact	Netskope Product Applicability	Processing Activity	Processing Location
Sumo Logic, Inc	305 Main St, Redwood City, CA 94063	privacy@sumologic.com	All	Troubleshooting and log analysis	U.S.
Salesforce, Inc	415 Mission Street, 3rd Floor, San Francisco, CA 94105	privacy@salesforce.com	All	Ticketing for technical support	U.S.
Atlassian	350 Bush Street, Floor 13 San Francisco, CA 94104	privacy@atlassian.com	All	Ticketing for technical support	U.S.
Revyz, Inc	35767 Hibiscus Ave, Fremont, CA 94536	privacy@revyz.io	All	Backup and restoration of Netskope data hosted with Atlassian	U.S.
Movate, Inc	5600 Tennyson Parkway Suite 255 , Plano TX 75024	privacy.officer@movate. com	All	First Line Technical Support	U.S./India
AuroValor	52/1, 5th floor, Ranoji Rao Road, Basavanagudi, Bengaluru, Karnataka 560004	contact@aurovalor.com	All	First Line Technical Support	India
Gainsight, Inc	350 Bay Street, Suite 100, San Francisco, CA 94133	privacy@gainsight.com	All	Customer success support	U.S.