



When operating as a data processor, Netskope products, platform and customer support services may use one or more of the following sub-processors.

Updates to this list are provided via Netskope's customer support portal.

For additional queries, please contact the Netskope Privacy team at privacy@netskope.com

Last updated: October, 2025

Product Sub-Processors

Sub-processor	Business Address	Privacy Contact	Netskope Product Applicability	Processing Activity	Processing Location
Intuit (Mailchimp)	2700 Coast Ave Mountain View, California 94043	privacy@mailchimp.com	All (excluding Netskope SD-WAN)	Mail Transfer Agent (MTA) for email alert/reports	U.S.
Twilio Sendgrid	1801 California Street Suite 500 Denver, Colorado 80202	privacy@twilio.com	Netskope SD-WAN	Mail Transfer Agent (MTA) for email alert/reports	U.S.
Okta/Auth0	10800 NE 8th Street Suite 700 Bellevue, WA 98004	privacy@okta.com	Netskope SD-WAN	Authentication for customer administrators	U.S.

Hosting Sub-Processors (No access to customer data)

Sub-processor	Business Address	Privacy Contact	Netskope Product Applicability	Processing Activity	Processing Location
Amazon Web Services, Inc	410 Terry Ave North Seattle, WA 98109	reference https://aws.amazon.com/privacy	All	Hosting for: NPA Console Log Streaming CASB API SSPM SD-WAN Control Plane Risk Insights	Global (subject to customer location)
Google (Google Cloud)	1600 Amphitheatre Parkway Mountain View, CA 94043	https://policies.google.com/privacy	All	Hosting for: Backup Services Advanced Analytics	Global (subject to customer tenant location)

				Pub/Sub Logs	
Microsoft Corporation (Microsoft Azure Cloud)	One Microsoft Way, Redmond, WA 98052	https://www.microsoft.com/en-us/privacy/privacy-support-requests	DLP (Optional)	Hosting for: Optional LLM DLP Data classification module	Global (subject to customer tenant location)

Customer support Sub-Processors

Sub-processor	Business Address	Privacy Contact	Netskope Product Applicability	Processing Activity	Processing Location
Sumo Logic, Inc	305 Main St, Redwood City, CA 94063	privacy@sumologic.com	All	Troubleshooting and log analysis	U.S.
Salesforce, Inc	415 Mission Street, 3rd Floor, San Francisco, CA 94105	privacy@salesforce.com	All	Ticketing for technical support	U.S.
Atlassian	350 Bush Street, Floor 13 San Francisco, CA 94104	privacy@atlassian.com	All	Ticketing for technical support	U.S.
Revyz, Inc	35767 Hibiscus Ave, Fremont, CA 94536	privacy@revyz.io	All	Backup and restoration of Netskope data hosted with Atlassian	U.S.
Movate, Inc	5600 Tennyson Parkway Suite 255 , Plano TX 75024	privacy.officer@movate.com	All	First Line Technical Support	U.S./India
AuroValor	52/1, 5th floor, Ranoji Rao Road, Basavanagudi, Bengaluru, Karnataka 560004	contact@aurovalor.com	All	First Line Technical Support	India
Gainsight, Inc	350 Bay Street, Suite 100, San Francisco, CA 94133	privacy@gainsight.com	All	Customer success support	U.S.
Sentry	45 Fremont St, 8th Floor, San Francisco, CA 94105	compliance@sentry.io	All	Processing crash dumps that are created in Netskope's infrastructure and services	U.S.