When operating as a data processor, Netskope products, platform and customer support services may use one or more of the following sub-processors.

All such transfers are governed by EU Standard Contractual Clauses which have been formally executed by the vendor to ensure regulatory compliance.

Updates to this list are provided via Netskope's customer support portal and maintained at
https://www.netskope.com/resources/data-sheets/netskope-sub-processors

For additional queries, please contact the Netskope Privacy team at privacy@netskope.com

Last updated: February, 2026

Product Sub-Processors

Sub-processor	Business Address	Privacy Contact	Netskope Product Applicability	Processing Activity	Processing Location
Intuit (Mailchimp)	2700 Coast Ave Mountain View, California 94043	privacy@mailchimp.com	All (excluding Netskope SD-WAN)	Mail Transfer Agent (MTA) for email alert/reports	U.S.
Twilio Sendgrid	1801 California Street Suite 500 Denver, Colorado 80202	privacy@twilio.com	Netskope SD-WAN	Mail Transfer Agent (MTA) for email alert/reports	U.S.
Okta/Auth0	10800 NE 8th Street Suite 700 Bellevue, WA 98004	privacy@okta.com	Netskope SD-WAN	Authentication for customer administrators	U.S.

Hosting Sub-Processors (No access to customer data)

Sub-processor	Business Address	Privacy Contact	Netskope Product Applicability	Processing Activity	Processing Location
Amazon Web Services, Inc	410 Terry Ave North Seattle, WA 98109	reference https://aws.amazon.com/privacy	All	Hosting for: NPA Console Log Streaming CASB API SSPM SD-WAN Control Plane Risk Insights	Global (subject to customer location)

Google (Google Cloud)	1600 Amphitheatre Parkway Mountain View, CA 94043	https://policies.google.com/privacy	All	Hosting for: Backup Services Advanced Analytics Pub/Sub Logs	Global (subject to customer tenant location)
Microsoft Corporation (Microsoft Azure Cloud)	One Microsoft Way, Redmond, WA 98052	https://www.microsoft.com/en-us/privacy/privacy-support-requests	DLP (Optional)	Hosting for: Optional LLM DLP Data classification module	Global (subject to customer tenant location)

Customer support Sub-Processors

Sub-processor	Business Address	Privacy Contact	Netskope Product Applicability	Processing Activity	Processing Location
Sumo Logic, Inc	305 Main St, Redwood City, CA 94063	privacy@sumologic.com	All	Troubleshooting and log analysis	U.S.
Salesforce, Inc	415 Mission Street, 3rd Floor, San Francisco, CA 94105	privacy@salesforce.com	All	Ticketing for technical support	U.S.
Atlassian	350 Bush Street, Floor 13 San Francisco, CA 94104	privacy@atlassian.com	All	Ticketing for technical support	U.S.
Revyz, Inc	35767 Hibiscus Ave, Fremont, CA 94536	privacy@revyz.io	All	Backup and restoration of Netskope data hosted with Atlassian	U.S.
Movate, Inc	5600 Tennyson Parkway Suite 255 , Plano TX 75024	privacy.officer@movate.com	All	First Line Technical Support	U.S./India
AuroValor	52/1, 5th floor, Ranoji Rao Road, Basavanagudi, Bengaluru, Karnataka 560004	contact@aurovalor.com	All	First Line Technical Support	India
Gainsight, Inc	350 Bay Street, Suite 100, San Francisco, CA 94133	privacy@gainsight.com	All	Customer success support	U.S.

Classification : Netskope Public

Sentry	45 Fremont St, 8th Floor, San Francisco, CA 94105	compliance@sentry.io	All	Processing crash dumps that are created in Netskope's infrastructure and services	U.S.
SearchUnify	340 E Middlefield Rd, Mountain View, CA 94043, USA	privacy@searchunify.com	All	Processing support case content to provide relevant knowledge to authorised support agents	U.S.