

Netskope DLP AI SecOps Agent

Data Sheet



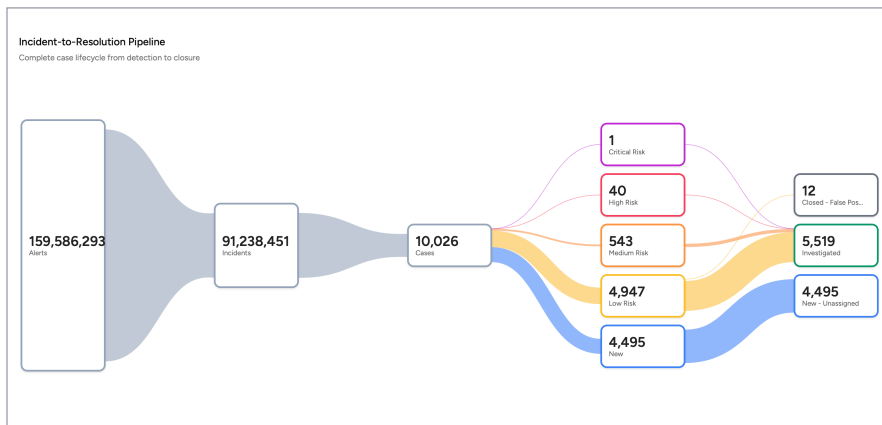
Automated Incident Triage at Scale to Accelerate Investigations

The challenge

Security teams face overwhelming DLP incident volumes, consuming analysts' time with low-value alerts while high-risk threats slip through. Manual investigations don't scale, and without intelligent automation for global, high-speed data environments, the result is slower response, unleveraged expertise, loss of analyst time, and weakened security posture.

The solution

The Netskope DLP AI SecOps Agent mimics the actions of a security operations analyst to execute end-to-end data protection workflows, applying intelligent triage, investigation, and response directly to the data. Providing a unified workflow for data security analysts to investigate and remediate, the DLP AI SecOps Agent ensures that teams no longer lose hours to low-value incidents, false positives, or duplicates.



Shrink the volume of signals to deliver high fidelity actionable insights.

Strategic advantages

- **Intelligent case management:** Automatically group and prioritize high-risk incidents by reducing noise through deduplication and clustering.
- **Automated investigation and enrichment:** Streamline DLP incident response by assembling case details as well as investigating root causes, and recommending next actions—all in the same automated workflow.
- **Conversational AI and agentic interface:** Add meaningful business context directly into an investigation. Then carry that context forward into future cases, to help make better decisions without requiring constant updates to DLP policies.

How it works

• Signal ingestion

Collect all DLP incidents across cloud, web, email, and endpoints, giving analysts a complete view upfront while reducing blind spots.

• Analysis and clustering

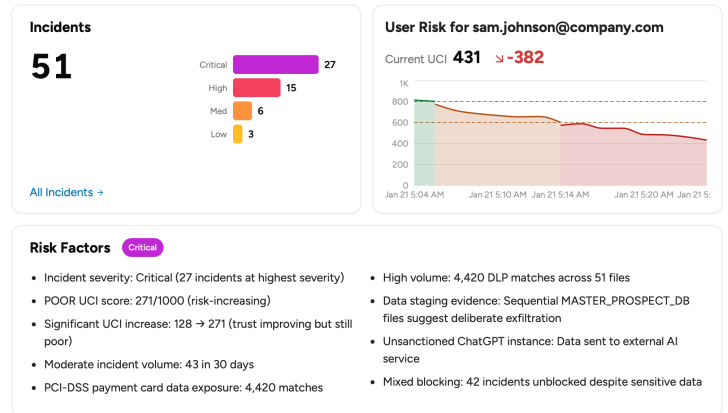
Group related incidents into a single case, reducing duplicates and triage effort while focusing analysts on real risk.

• Investigation and enrichment

Add user, device, application, and data context to each case automatically, reducing false positives and speeding up investigations and decision-making.

• Recommendation

Receive clear verdicts, business-impact risk scores, and recommended actions, helping teams prioritize high-risk cases and apply consistent decisions.



Capabilities

Zero-guesswork triage: Drastically reduce alert fatigue by de-duplicating and clustering related signals into high-priority cases.

Automated enrichment: Replace manual data gathering by automatically populating cases with deep forensic analysis and context from integrations including Entra ID, as well as Netskope's Cloud Confidence Index (CCI) and User Confidence Index (UCI).

Decisions in minutes: Ingest and analyze context, such as user identity, device posture, and data sensitivity, to enable human analysts to quickly distinguish between accidental errors and intentional misuse.

Integrated response workflows: Execute remediation actions, such as muting benign activity, revoking sharing permissions, or updating tickets in ITSM, without switching tools.

Noise reduction: Learn from activity patterns, refining DLP rules to reduce false positives and progressively lower incident volume over time.

Conversational AI interface: Query complex risk data and add business context to investigations using natural language. The agent learns and improves future decision-making.



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